EXPRESSO

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Overview

- 1. The Problem
- 2. Solution Overview
- 3. Requirements Overview
- 4. Design Overview
- 5. Potential Risks
- 6. Status and Moving Forward

Problem

- Ecommerce platforms can be difficult and expensive.
- Coffee roasters run on small margins.
- So, roasters aren't able to sell their coffee online or are left with subpar

solutions



Existing Solutions

- High-profile coffee shops with custom software
- Expensive, luxury coffee distributors
- Narrow options and high barrier to entry



Proposed Solution - High Level

Customer

- Create an account
- Choose subscription from coffee bean types and local coffee providers.
- Choose time interval and quantity of subscription.

Provider

- Receive empty boxes
- Keep inventory up-to-date.
- View and fulfill orders (including shipping them).

Solution Decision 1: Decentralized Shipping

Decentralized

VS

Centralized

- Beans will be fresher when shipped
- Saves time and money by not needing to ship to middle-man warehouse

- Easier to track and ensure successful delivery of beans
- Easier to maintain inventory

Solution Decision 2: Microservice Architecture

Microservice VS Monolithic

- Easily Scalable
- Easier to deploy
- Easier to split work between team members

- Generally one programming language and a small number of moving parts
- May be less difficult to code if code is not intended to be too big to maintain in the future

Solution Decision 3: Web application

Web App

- Developer benefits by removing necessity of mobile-first design patterns
- Customer would likely never use a mobile application.

VS Web App + Mobile App

 Provider can more easily track inventory using our application on a tablet or phone

Functional Requirements

Providers

- Post coffee beans
- View orders
- Receive payments

Consumers

- Subscribe to providers
- Send payments
- Set preferences for coffee types
- View orders

Both

Secure log in

Acceptance Criteria

- Inventory
 - Track available and anticipated
 - Predicts future demand
- Delivery
 - Track orders
- Communication
 - Keep customers and providers informed
- Data Analysis
 - Personalize customer's experience
- Billing
 - Send payments to providers
 - Receive payments from customers

System Design

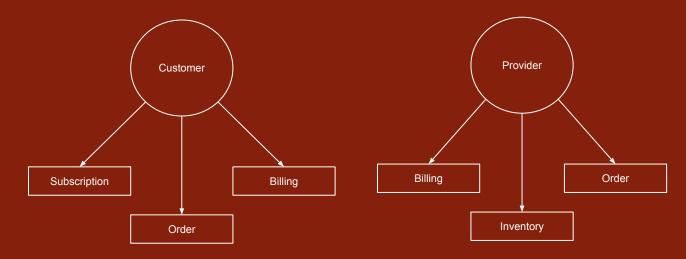
Expresso Application Provider Consumer Front-end UI & Views Portal Portal External Server & Domain Hosting Web Server Service Layer Billing Subscription Communications Users Inventory Internal Storage Back-end Controller(s) Database(s) **External Services** SendGrid Facebook Google Shippo Stripe API API

Technology Used

- Frontend
 - ReactJS and Redux
 - Node.js as basic web server
- Backend
 - Golang for microservices
 - MySQL for database
 - RabbitMQ for queued services
- DevOps
 - DigitalOcean droplets
 - Docker for Orchestration

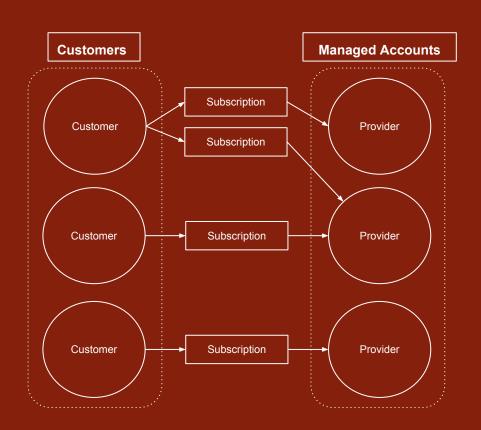
User Service

- Register and update consumers and providers
- Holds references to other services



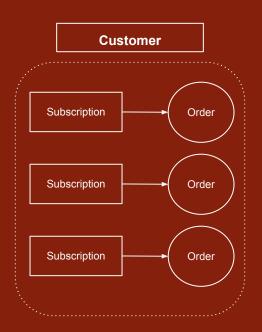
Billing Service

- Utilizes Stripe's "Connect" API
 - Allows storage of Subscriptions to Providers by Customers
 - Unique key generation for every Customer and Provider
- Split into two main functions:
 - 1. **Customers** pay for **Subscriptions**
 - 2. **Providers** receive payments from **Subscriptions**
- Stripe Managed Accounts
 - Maintained programmatically by Expresso
 - Handle payments to Providers

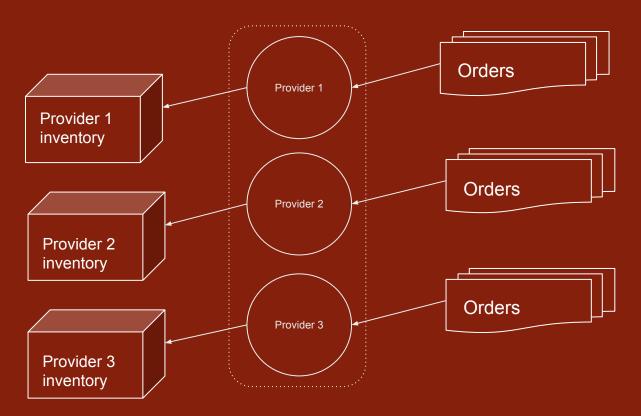


Subscription Service

- Manages a customer's subscription(s)
- Each subscription associated with an order
- Order contains coffee information



Inventory and Orders Service



Inventory and Orders Service (Goals/Uses)

Inventory

- Each provider will keep their inventory up-to-date.
- This will include their roasting schedule(s).
- The Web App will reference each inventory to keep from overselling product.
- Includes packing inventory

Orders

- When a subscription is due to be fulfilled, an order will be created.
- Each provider will be notified of a set of orders to be fulfilled and shipped off.
- Providers will signal when they have shipped off an order.

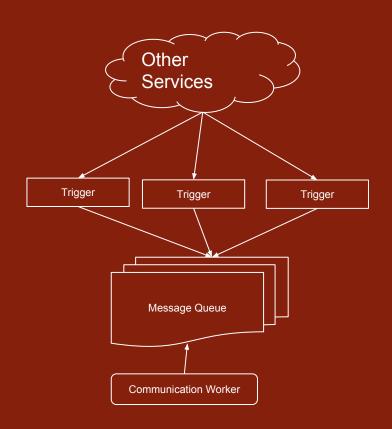
Communication Service

Goals:

- Send messages quickly and with minimal coupling to other services
- Be open for scaling to additional types of communication

Solution:

 Use queued messages and triggers for communications



Potential Risks

- Partnering with Local Providers
- Logistics
- Handling Sensitive Information
- Determining Cost

Status and Moving Forward

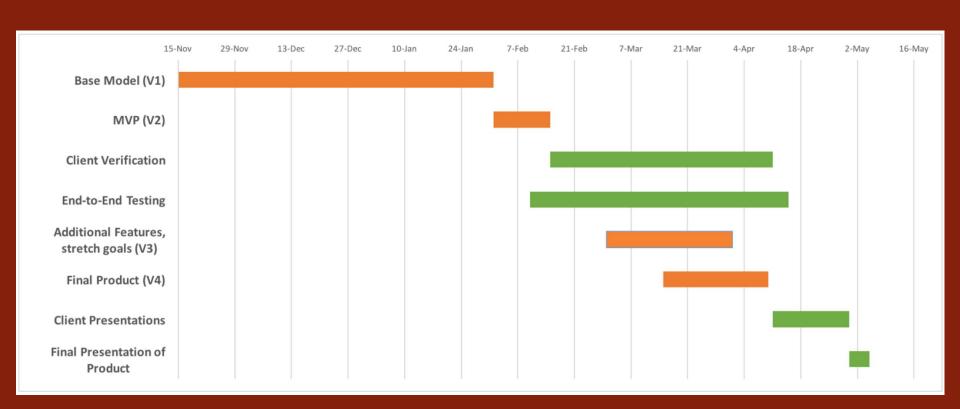
- Individual Repos for each service
- Github Project for high level goals/deadlines
- Github Issues for individual bugs/features
- One Service owner, multiple contributors
 - Pull requests and code review for additions

Questions?

Testing Strategy

- Gofmt & Golint for code quality
- Golang's built-in mock library for unit testing the microservices
- TravisCl for integration testing
- Xo (javascript linting) for consistent styling
- Alpha testing with roaster and customer involvement

Timeline



Market Research

Bean Box (https://beanbox.co/) - 21 of Seattle's roasters to distribute their coffee in consolidated boxes to Consumers monthly.

Fresh roasts delivered with free shipping and high quality roasts

Lacks in customizability and cost effectiveness.

Blue Bottle Coffee (https://bluebottlecoffee.com/) - They run their entire vertical from sourcing beans through roasting and distribution.

Highest quality beans and mid-level prices,

Llacks variety and customizability.

Counter Culture Coffee (https://counterculturecoffee.com/) - complete vertical from purchasing beans to shipping the roasted coffees.

Customizable roasts and subscription offerings.

Not a solution for local roasters

Ritual Coffee Roasters (https://www.ritualroasters.com) - uses an external service called Shopify to handle their eCommerce.

Higher than almost all other options.

Lack the personalization of Counter Culture of Blue Bottle., who host their own services.